



Instruction to your Bank/Building Society to pay by Direct Debit.

Please fill in the form and send to: Three Customer Service, PO Box 333, Glasgow, G2 9AG.

Originator's Identification Number: Name(s) of Account Holder(s): **Bank/Building Society Account Number:** Brand sort code: Name & Postal address of your Bank or Building Society Bank/Building Society To: The Manager, Address: Postcode: Reference number - your Three account number: Instruction to your Bank/Building Society Please pay Direct Debits to Three from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Three and, if so, details will be passed electronically to my Bank / Building Society. Signature(s): Date: Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts. Three is the trading name of Hutchison 3G UK Ltd.

This Guarantee should be detached and retained by the payer.



The Direct Debit Guarantee.

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Three will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Three to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Three or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Three asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society.
 Written confirmation may be required. Please also notify us.

Three is the trading name of Hutchison 3G UK Ltd.